

12725 W Indian School Rd. D101 Avondale, AZ 85392

Visit our website at www.LibertyUtilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (520) 458-5470 FOR EMERGENCIES (After Hours) CALL (520) 458-5470 BUSINESS HOURS M-F 8:00 am - 5:00 pm

JOHN Q SAMPLE 5 1234 S STREET RD TOWN, ST 00000

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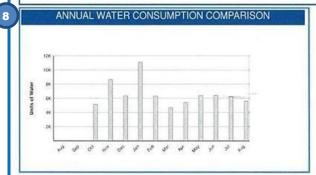
## Statement

| Account Number: | 1111111-1111111 |
|-----------------|-----------------|
| Community Code: | 8500            |
| Statement #:    | 111111          |
| Bill Date:      | 08/22/2013      |
| Due Date:       | 09/12/2013      |

Service Address: 1234 S STREET RD

## SPECIAL MESSAGE

SERVICE TYPE SERVICE DATES METER NUMBER **CURRENT READ PREVIOUS READ UNITS** CHARGE Residential 5/8 inch Meter 07/17/2013 - 08/16/2013 190170 184560 5610 24.40 Current Charges Before Taxes \$ 24.40



| ACCOUNT ACTIVITY                   |                |
|------------------------------------|----------------|
| 9 Previous Balance                 | 27.31          |
| Payment - Thank you!               | -27.31         |
| Deposit Refund/Interest/Credit Men | no -0.30       |
| Minimum Charge                     | 15.00          |
| Consumption Charge 4000.00 Gal     | @ 0.14500 5.80 |
| Consumption Charge 1610.00 Gal     | @ 0.22100 3.56 |
| ADEQ                               | 0.04           |
| ACC tax                            | 0.07           |
| State Tax Arizona                  | 1.49           |
| Total Amount Due                   | 25.66          |

Please include your account number on your check Make check payable to Bella Vista Water Company

DETACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

CUSTOMER **CURRENT CHARGES TOTAL DUE** AMOUNT ENCLOSED **CREDIT** -0.3025.66

Payment Coupon

Please check box and see reverse for: ☐ Automatic payment sign up ☐ Update phone / address

Check Number

Service Address: 1234 S STREET RD

LATE PAYMENT FEE:

Payments received after the due date are subject to 1.5% per month late fee Account Number: Community Code: Statement #: Bill Date: Due Date:

1111111-1111111 8500 111111 08/22/2013

09/12/2013

KEEP THIS PORTION FOR YOUR RECORDS

**Liberty Utilities** P.O. Box 52607 Department 8500 Phoenix, AZ 85072 Inhalddhaladadd

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## **Glossary of Terms**

- 1. **Contact Information** Please use the information located here on your bill to mail, email or call Liberty Utilities. Please note, the example may differ from your local office.
- 2. Account Number This is your full account number. Your customer number is the digits listed to the right of the dash (-).
- 3. Due Date To avoid late payment charges, please pay your bill on or before the Due Date.
- 4. **Service Address** This is the address being charged for usage.
- Mailing Address Each month the bill is sent to this address which may differ from the Service Address.
- 6. **Special Message** This section is used to communicate regulatory information and additional important messages to you.
- 7. **Meter Information** Details about Type of Service, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
- **8. Annual Consumption Chart** This graph illustrates consumption at the Service Address on a monthly basis over the year.
- 9. Previous Balance This is the Total Amount Due from your previous statement.
- **10. Total Amount Due** This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
- 11. **Payment Coupon** Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
- **12. Credit Balance –** This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
- 13. Update Information The second box must be checked if you are informing us of a change of mailing address and/or telephone number. To sign up for Automatic Payments (SurePay), check the first box.
- **14. Remittance Address** This is the address for mailing a payment. Please ensure this address is visible through the envelope window.